

Villa Renaissance

GRACE BAY

Beautiful, boutique and beachfront

Villa Renaissance Resort Services

Opened in 2003 Villa Renaissance holds a unique position in the Turks and Caicos resort market; it is centrally and ideally located on Grace Bay and is close to all the shopping and restaurants you need.

We have listed below the comprehensive level of services and facilities offered at Villa Renaissance. These services are covered by a **Resort Services Fee** that is included in your nightly rate, provided you have reserved through the **Official Villa Renaissance Management Rental Program**.

Should you have any questions or queries please do not hesitate to contact any member of the Villa Renaissance team toll-free on **877 285 8764** or **+1 649 941 5300** who will be more than happy to provide further information.

FACILITIES

As our valued Villa Renaissance guest we hope that you will take full advantage of the free access to the following facilities available for your use and enjoyment.

- Guest Lounge
- Poolside Bar
- Mosaic pool
- Refreshing whirlpool
- Beachfront location
- Fitness Center
- Tennis Court
- Beautiful landscaped gardens and grounds
- Poolside and beachfront loungers and umbrellas

RESORT SERVICES

In addition to the facilities listed above, the following **Resort Services** are provided to ensure that the experience of all guests is uniformly exceptional.

Upon your arrival:

- Our Front Desk staff will provide courteous registration services and address your needs with a friendly smile from 7am until 10pm every day.
- Complimentary welcome drinks
- Welcome gift
- Luxurious Molton-Brown bathroom amenities
- Free Parking for one car for the length of your stay
- Porter Service to provide assistance with luggage
- Provision of extra beds, rollaway and cots

During your vacation:

- On site Management and daily supervision of guest activities from 7.00am-8.00pm
- Attentive service from the staff to assist you with your needs around the pool and on the beach
- Resort charging privileges at the Vix Bar and Grill and Teona Spa.
- Discount privilege card for the Vix Bar and Grill, Teona Spa, and other Regent Village shops
- Manager's cocktail reception every Monday evening at 6.00pm
- Complimentary daily newspaper available at the front desk
- Complimentary tea, coffee & hot chocolate available daily at the poolside bar

Activities to make each day complete:

- Concierge Services to help plan and secure reservations for all activities, restaurants and transportation
- Preferential rates and tee times, and complimentary golf bag storage at Provo Golf and Country Club
- Enhanced pool and beach services including:
 - Complimentary umbrellas and loungers
 - Unlimited, luxurious & freshly laundered pool and beach towels
 - Complimentary water and cold-towel service at the pool and beachside
 - Food and beverage service at the pool and beachside
 - Complimentary use of children's pool and beach toys
- Complimentary use of recreational equipment:
 - Fitness Center
 - Tennis rackets & balls
 - Bicycles
- Media Library:
 - DVD loan program
 - Book loan program
 - Board Game loan program
 - Children's toys loan program for age appropriate toys

Meeting your business needs:

- Business Services including: mail services, fax, scan, copy and complimentary boarding pass printing.
- Use of computer and printer in Guest Lounge with complimentary stationary
- Free high-speed internet in the Guest Lounge and wireless internet access in public areas
- Switchboard telephone services
- Cellphone loan program with incredible overseas rates

NB: Services may vary from time to time as deemed appropriate by the Manager.